

56 I can communicate in an airport

A Check-in

When **passengers**¹ get to the **airport**, they put their **luggage**² (suitcase³ and bag⁴) on a **trolley**⁵ and go to the **check-in desk**⁶. There, they show their **ticket**⁷ and passport, and put their luggage on the **scales**⁸. They can take **hand luggage**⁹ on the plane with them. The person at the check-in desk often asks, 'Do you want a **window seat**¹⁰ or an **aisle seat**¹¹?' They give the passenger a **boarding card**¹², and they often say, 'Have a good flight.'



1 Complete the words.

- | | | |
|-------------------------|-------------------------------------|---------------------------------|
| ▶ p _ _ _ _ _ senger | 4 h _ _ . n d l _ _ g g _ _ g e | 8 w _ _ n d _ _ w _ _ s e _ _ t |
| 1 s u _ _ t c a _ _ e | 5 h a v e a g _ _ _ d f l _ _ _ h t | 9 t _ _ c k _ _ t |
| 2 l _ _ g g _ _ g e | 6 a _ _ _ p _ _ t | 10 s c _ _ l _ _ s |
| 3 a i _ _ l e s e _ _ t | 7 b _ _ _ r d _ _ _ g c a _ _ d | 11 t r _ _ l _ _ y |

2 Test yourself. Cover the text. Name the things in the picture.

B Departures

Departures from Bristol Airport

Time now: 10.30

Flight	Destination	Departure time	Notes
EZY 6025	Barcelona	10.25	departed
KL 1048	Amsterdam	10.35	flight closed
BA 4021	Munich	10.50	last call gate 5
FR 483	Dublin	11.00	boarding gate 7
BA 7643	Milan	11.05	delayed until 11.50
BA 4084	Paris CDG	11.35	check-in desk 22

3 Look at the departures board. It is now 10.30. Circle the correct answer.

- ▶ Can you get on the Dublin flight now? Yes/No
- 1 Can you get on the Barcelona plane now? Yes/No
- 2 Can you get on the Amsterdam plane now? Yes/No
- 3 Can you get on the Munich plane now? Yes/No
- 4 Is the Milan flight on time? Yes/No
- 5 How many flights are boarding now?

Glossary

departed If a plane has departed, it has left the airport. (The noun is departure.)

flight closed = You can't get on the plane now.

last call = You must get on the plane now.

gate the place where you leave the airport building to get on the plane

boarding If the flight is boarding, people are getting on the plane.

delayed If a plane is delayed, it is going to be late. (It isn't on time.)

4 Complete the airport announcements.

- Flight KL 1048 to Amsterdam is now closed.
- 1 This is the last _____ for passengers on flight BA4021 to Munich. Please go to _____ 5 immediately.
 - 2 Passengers on flight FR 483 to Dublin: this flight is now _____ at gate 7.
 - 3 We are very sorry that flight BA 7643 to Milan is _____.
 - 4 Would passengers on flight BA 4084 to Paris please go to _____ desk 22.
 - 5 Flight BA 7643 to Milan will now _____ at 11.50.

C Take-off and landing 🎧



You **get on** the plane and **fasten your seat belt**.



The **plane takes off**.



The plane **lands** and you **get off**.



You **go through passport control**. Someone **checks** your passport.



You **collect** your luggage from **baggage reclaim**.



You **go through customs** and leave the **terminal**.

5 Put the phrases in order. Write numbers in the boxes.

- | | | | |
|-------------------------|----------------------|--------------------------------|--------------------------------|
| a collect your luggage | d the plane lands | g get on the plane | <input type="text" value="1"/> |
| b go through customs | e get off the plane | h the plane takes off | <input type="text"/> |
| c fasten your seat belt | f leave the terminal | i someone checks your passport | <input type="text"/> |

6 Complete the phrases.

- You leave the terminal.
- 1 The plane takes off and _____.
 - 2 You fasten _____.
 - 3 You go through _____ and _____.
 - 4 You collect your _____ from _____.
 - 5 Passengers _____ and _____ the plane.

7 ABOUT YOU Write answers to the questions, or ask another student.

- 1 How often do you travel by plane? _____
- 2 What do you do in the airport when your flight is delayed? _____
- 3 Do you like to sit in a window seat or an aisle seat? _____
- 4 What hand luggage do you usually take on the plane? _____

8 Test yourself. Cover the words. Can you remember the phrases for each picture?