

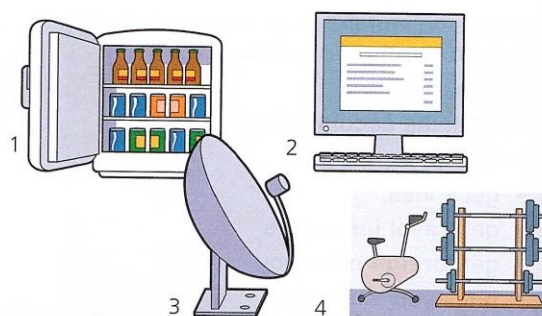
55 I can book a hotel room

A Describing a hotel

travelog.com

Atlanta Hotel (Vilnius, Lithuania)

We **stayed** in this hotel near the Old Town where we had a beautiful bedroom with good **facilities**: **minibar**¹, **internet access**², **satellite TV**³ and **air conditioning**⁴. The hotel has a great **gym**⁴. There was 24-hour **room service** and the **staff** were very **helpful** with **tourist** information. The café bar was a very pleasant place to meet other **guests**, and we had a **delicious** breakfast there too. We **recommend** both Vilnius and the Atlanta for a short **stay**.

Glossary

- stay in a hotel** live for a short time in a hotel (also a stay)
facilities things you can use, e.g. internet, gym
air conditioning makes a room colder, **central heating** makes a room warmer
room service when a waiter brings food or drinks to your room
staff people who work for a company
helpful wanting to help
tourist someone who goes to a place on holiday
guest a person staying in a hotel or your home
delicious very good to eat
recommend say something is good

1 Circle the right answer.

- The bar was pleasant / delicious.
 1 The staff / guests work in the hotel.
 2 It was a lovely hotel so I recommended / didn't recommend it to my sister.
 3 The dinner was delicious / helpful.
 4 A lot of tourists / guests visit our city.
 5 Internet access and satellite TV are room service / facilities.
 6 You can get drinks from the gym / minibar.

2 Complete the questions.

- What was the last hotel you stayed in _____ ?
 1 How long did you _____ there?
 2 Were the _____ helpful?
 3 Did the room have good _____, e.g. internet access?
 4 Did it have a _____ with drinks in your room?
 5 Did it have _____ TV?
 6 Did it have air _____ and central _____ ?
 7 Did you talk to other _____ in the hotel?
 8 Would you _____ this hotel to other people?

ABOUT YOU

3 ABOUT YOU Write your answers to the questions in Exercise 2, or ask another student.

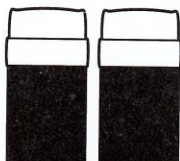
B Booking a room 🎧



double room



single room



twin room



shower

Katja (K) is talking to the receptionist (R) at a hotel.

- R Hotel Metropole. Can I help you?
 K Oh, good morning. **I'd like to book** a **double room** with a bathroom for May 24th, please.
 R That's fine. All our bedrooms are **en suite**.
 K **Right**, and how much is that?
 R It's €60 **a night**, and breakfast is **included in the price**.
 K **That's great**. And has the hotel got **parking**?
 R No, **I'm afraid not**.
 K Oh, **what a shame**. OK, well, **never mind**. I'll take it.
 R Right, can I have your credit card **details** please?...

4 Answer the questions about the dialogue.

- Is Katja staying for two nights? No
 1 Does she want a room for one person? _____
 2 Has the room got a bathroom? _____
 3 Is she happy about the price? _____
 4 Will she pay more for breakfast? _____
 5 How much is the room for one night? _____
 6 Can she leave her car at the hotel? _____
 7 Is she angry about the parking? _____
 8 Do they want her credit card number? _____

5 Complete the dialogue.

- A Regent Hotel, can I help you?
 B Oh, hello, I'd (1) _____ to (2) _____ a room for two next Tuesday, please.
 A Is that a (3) _____ room or a (4) _____ ?
 B A double, please.
 A All our rooms are (5) _____, with bath or (6) _____.
 B That's (7) _____. How much is the room?
 A It's €45 (8) _____ night, and breakfast is (9) _____.
 B OK, and does the room have (10) _____ conditioning?
 A I'm (11) _____ not.
 B That's a (12) _____. Oh, well, never (13) _____. I'll take the room.
 A (14) _____. Could you give me your credit card (15) _____, please?

Glossary

book a room ask a hotel to keep a room for you for a future date

en suite a bedroom with a bathroom

right OK

€60 a night = €60 for one night

included If breakfast is **included**, you don't pay any more for it.

(that's) great fine; very good

parking a place to leave a car

I'm afraid not = I'm sorry, but no.

never mind = it isn't important

details information, e.g. the card number

spotlight

**That's a shame/
What a shame**

You say this when someone tells you something which is a little sad, or you don't want to hear.

I can't come this evening.

~ Oh, **what a shame**.

~ Oh, **that's a shame**.